

# Albion Water Limited

## Water supply arrangements

Company assets		Water supplied	
Number of treatment works	N/A	Water supplied (MI/day)	263,000
Number of service reservoirs	N/A	Percentage from surface sources	12%
Number of water supply zones	2	Percentage from ground sources	88%
Length of mains pipe (km)	8	Percentage from mixed sources	0%
Population served		Area of supply	
Population supplied	1,660	Flintshire	
Number of local authorities	2		

## Drinking water quality summary data

	Company figure			Industry average
	2014	2015	2016	2016
<b>Overall drinking water quality*</b>	99.64%	100%	100%	99.96%
<b>Water treatment</b>				
Process control index	N/A	N/A	N/A	> 99.99%
Disinfection index	N/A	N/A	N/A	99.99%
<b>Distribution systems</b>				
Distribution maintenance index	100%	100%	100%	99.92%
Reservoir integrity index	N/A	N/A	N/A	99.97%
<b>Building water systems</b>				
Parameters influenced by domestic water systems	98.61%	100%	100%	99.85%

## Consumer contacts

	Company figure			Industry average
	2014	2015	2016	2016
<b>Informing consumers</b>				
Total number	2	2	5	N/A
Rate per 1,000 population	1.47	1.19	3.01	1.42
<b>Acceptability of water to consumers</b>				
Total number	6	4	0	N/A
Rate per 1,000 population	4.41	2.38	0.00	1.35
<b>Complaints to the Drinking Water Inspectorate</b>				
No consumers of Albion Water Limited directly contacted DWI in 2016.				

Note: Summary results for each company of tests for individual parameters are supplied on the DWI website at <http://www.dwi.gov.uk>

\* Overall drinking water quality as represented by mean zonal compliance for 39 parameters.