



**DRINKING WATER INSPECTORATE**

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DWI Information Letter 01/2023

24 February 2023

To: Board Level and Day to Day Contacts of Water and Sewerage Companies and Water Companies in England and Wales

Dear Sir or Madam

**THE WATER INDUSTRY (SUPPLIERS' INFORMATION) DIRECTION 2023**

**Purpose**

1. This letter is to inform you of the introduction of the Water Industry (Suppliers' Information) Direction 2023 on behalf of the Secretary of State and Welsh Ministers, and to outline the key changes within it. A copy of the Direction is sent with this letter and will also be available on the Inspectorate's website ([www.dwi.gov.uk](http://www.dwi.gov.uk)).

**Background**

2. The Water Industry (Suppliers' Information) Direction 2023 ("the Direction") will come into effect on 1 March 2023 and will supersede the Water Industry (Suppliers' Information) Direction 2021.

**Key changes in the 2023 Direction**

3. The amendments to the Direction are summarised:
  - i. Submission of compliance sample results and out of service records to the Inspectorate must now be complete by the last weekday of the

following month, starting with January compliance and out of service data.

- ii. Compliance sample results must be submitted to the Inspectorate by loading directly into the Inspectorate's Application from January 2024. Technical issues have been identified which has led to this being pushed back from the original date.
- iii. The tables in annex A to IL 01/2021 Reporting of Treatment Chemicals, Service Reservoir, Contact Tank and Final Water Storage Information, have been consolidated into annex A of this information letter.
- iv. There has been an addition to the service reservoir, contact tank and final water storage information table. The two columns seek information on how easily these assets can be removed from supply.
- v. Section 14 details enforcement of the Direction.

#### Attachments

1. The Water Industry (Suppliers' Information) Direction 2023
2. Annex A – File Specification
3. Annex B – Parameter list (March 2022)

This letter is being sent electronically to Board Level and Day to Day Contacts. Please acknowledge receipt by email to [dwi.enquiries@defra.gov.uk](mailto:dwi.enquiries@defra.gov.uk). Hard copies are not being sent but the letter may be freely copied.

Copies of this letter are being sent to: Christine McGourty, Chief Executive, Water UK; Davide Minotti, Deputy Director Water Services, Department for Environment, Food and Rural Affairs; Eifiona Williams, Water Management Team, Welsh Government; Sue Petch, Drinking Water Quality Regulator for Scotland; Berni Corr, Drinking Water Inspectorate for Northern Ireland; Alice Laycock and Emma Clancy, CCW; Alison Cullen and Paul Martin, Ofwat; Anne Dacey, Environment Agency; Benedict Duncan, Food Standards Agency; Stephen Robjohns and Anna Ireland, UK Health Security Agency; Richard Thompson, Environment Agency.

Yours faithfully



Marcus Rink  
Chief Inspector of Drinking Water